

EXAMINATION FOR YEAR ENDED JUNE 30, 2020

DISPROPORTIONATE SHARE HOSPITAL PAYMENTS PROGRAM (DSH)

REPORT SUMMARY FOR FISCAL YEAR ENDED JUNE 30, 2020

BACKGROUND

For states to receive Federal Financial Participation for DSH payments, federal law requires states to submit an independent certified audit and an annual report to the Secretary describing DSH payments made to each DSH hospital. The State Auditor is authorized under 29 Del. C., §2906 to conduct postaudits of all financial transactions of all state agencies.

The State of Delaware, Department of Health and Social Services (DHSS), Division of Medicaid and Medical Assistance (DMMA) administers the Disproportionate Share Hospital (DSH) payments to qualifying hospitals that serve a large number of Medicaid eligible and uninsured individuals. This program is regulated by the federal government. The States that receive federal funding must annually certify that the six required verifications are examined to ensure compliance with the program. Management of the Program are responsible for complying with these requirements including design, implementation, and maintenance of internal controls.

This examination engagement was conducted in accordance with federal regulations – 42 CFR, Parts 447 and 455 and the requirements of the State of Delaware's Medicaid State Plan Section 4.19A.

KEY INFORMATION AND FINDINGS -

It is my pleasure to report than an unqualified (clean) opinion was issued for this examination and Disproportionate Share Hospital (DSH) Payments Program for the Delaware Psychiatric Center and the Saint Francis Hospital facility complied, in all material respects, with the criteria mentioned above.

However, the audit did find a deficiency in internal control over financial reporting resulting in the following:

The Delaware Psychiatric Center (DPC) report used to calculate the inpatient days included patients that were not present at the facility during the period covered by the report. DPC management was unable to figure out the cause of the data not being both accurate and appropriate and manually reconstructed the report at Auditor request.

- The errors resulted in a decrease in Medicaid bed days from 9,076 to 8,863 (as corrected).
- The errors resulted in an increase in total annual inpatient days from 28,321 to 28,501 (as corrected).
- The errors resulted in an increase in uncompensated care cost (UCC) from \$26.5 million to \$27.0 million. The UCC adjusted amount was greater than the amount received so no adjustment was proposed.



State of Delaware Department of Health and Social Services
Division of Medicaid and Medical Assistance

Independent Accountant's Report on Assertions on Compliance with Specified Requirements Applicable to the Disproportionate Share Hospital Payments Program

For the period July 1, 2019 to June 30, 2020



State of Delaware Department of Health and Social Services Division of Medicaid and Medical Assistance

Independent Accountant's Report on Assertions on Compliance with Specified Requirements Applicable to the Disproportionate Share Hospital Payments Program

Contents

Independent Accountant's Report	3-5
Supplementary Material	
Disproportionate Share Report	6
Independent Accountant's Report on Internal Control Over Financial Reporting and on Compliance and Other Matters Based on an Examination Performed in Accordance With Government Auditing Standards	7-8
Schedule of Findings and Responses	9-11



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Independent Accountant's Report

State of Delaware Department of Health and Social Services Division of Medicaid and Medical Assistance Lewis Building Herman Holloway Campus 1901 N. DuPont Highway New Castle, DE 19720

We have examined management's assertion that the State of Delaware, Department of Health and Social Services, Division of Medicaid and Medical Assistance, Disproportionate Share Hospital Payments Program (the "Program") for the period from July 1, 2019 to June 30, 2020, complies with the six verifications required by the Code of Federal Regulations - 42 CFR, Parts 447 and 455 and met the requirements of the State of Delaware's Medicaid State Plan Section 4.19A (the "Requirements"). The Requirements are as follows:

- If applicable, recipient facilities have at least two obstetricians who have staff privileges at the facility and who have agreed to provide obstetric services to individuals who are entitled to medical assistance for such services under such State plan. In addition, a facility that is an Institute for Mental Disease must have a Medicaid inpatient utilization rate (as defined under Social Security Act Section 1923(b)) of not less than 1 percent.
- The Disproportionate Share Hospital ("DSH") payments made to the facilities comply with the hospital-specific DSH payment limit.
- Only uncompensated care costs of furnishing inpatient and outpatient hospital services to Medicaid eligible individuals, less the amount paid by the State under the non- disproportionate share hospital payment provisions of the State Plan, and individuals with no third party coverage, less the amount of payments made by these patients, have been included in the calculation of the hospital-specific disproportionate share payment limit, as described in Section 1923(g)(1)(A) of the Social Security Act.
- For purposes of the hospital-specific limit calculation, any Medicaid payments (including regular Medicaid fee-for-service rate payments, supplemental/enhanced Medicaid payments, and Medicaid managed care organization payments) received by the facilities for furnishing inpatient hospital and outpatient hospital services to Medicaid eligible individuals, which are in excess of the Medicaid incurred costs for such services, have been applied against the uncompensated care costs ("UCC") of furnishing inpatient hospital and outpatient hospital services to individuals with no source of third party coverage for such services.



- Any information and records of all of its inpatient and outpatient hospital specific
 costs under the Medicaid program; claimed expenditures under the Medicaid
 program; uninsured inpatient and outpatient hospital service costs in determining
 payment adjustments; and any payments made on behalf of the uninsured from
 payment adjustments have been separately documented and retained.
- The estimate of the hospital-specific DSH limit has been calculated in accordance with Section 1923(d)(5) of the Social Security Act.

Management of the Program is responsible for complying with these requirements, including the design, implementation, and maintenance of internal control to prevent, or detect and correct, misstatement of the subject matter, due to fraud or error. Our responsibility is to express an opinion on management's assertions about the facilities' compliance for the period from July 1, 2019 to June 30, 2020 based on our examination.

Our examination was conducted in accordance with attestation standards established by the American Institute of Certified Public Accountants and *Government Auditing Standards*. Those standards require that we plan and perform the examination to obtain reasonable assurance about whether management has complied with the Requirements for the period ended June 30, 2020, in all material respects. An examination involves performing procedures to obtain and examine evidence about the Requirements for the period ended June 30, 2020. We believe that the evidence we obtained is sufficient and appropriate to provide a reasonable basis for our opinion. Our examination does not provide a legal determination on the Program's compliance with specified Requirements.

We are required to be independent and to meet our other ethical responsibilities in accordance with relevant ethical requirements related to the engagement.

In our opinion, the State of Delaware, Department of Health and Social Services, Division of Medicaid and Medical Assistance, Disproportionate Share Hospital Payments Program referred to above is in compliance with the Requirement, in all material respects.

The Disproportionate Share Report for the period July 1, 2019 to June 30, 2020 on page 7 is presented for purposes of additional analysis and is not a required part of the examination report. We have applied certain limited procedures, which consisted principally of inquiries of management regarding the methods of measurement and presentation of the required supplementary information. However, we did not examine the information and express no opinion on it.

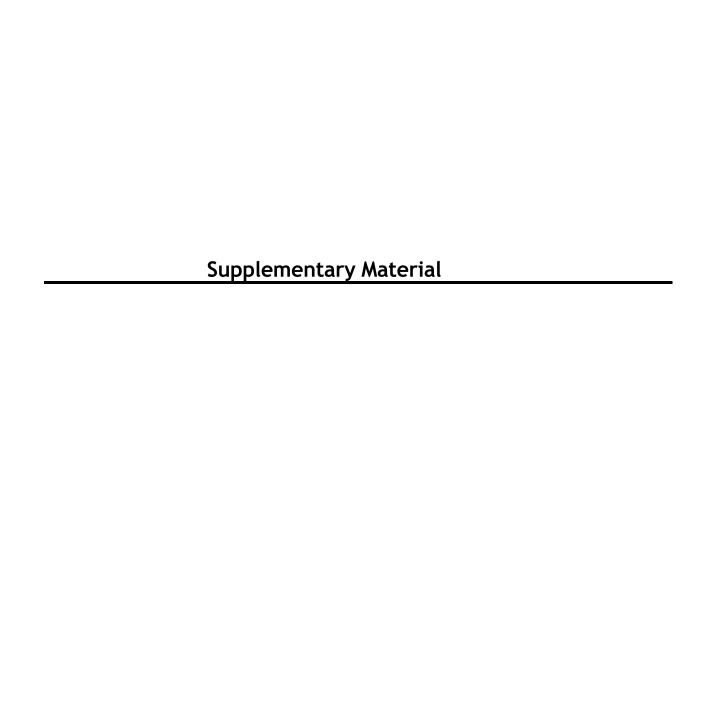
In accordance with Government Auditing Standards, we also issued our report dated October 11, 2023, on our consideration of the Program's internal control over financial reporting and our tests of its compliance with certain provisions of laws, regulations, contracts and grants. The purpose of that report is to describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing, and not to provide an opinion on internal control over financial reporting and compliance. That report is an integral part of an examination performed in accordance with Government Auditing Standards and should be considered in assessing the results of our examination.



This report is intended solely for the information and use of the State of Delaware Office of Auditor of Accounts, DHSS, Division of Medicaid and Medical Assistance, and is not intended to be and should not be used by anyone other than the specified parties. However, under 29 Del. C. §10002, this report is public record and its distribution is not limited. This report, as required by statute, was provided to the Office of the Governor, Office of the Controller General, the Office of the Attorney General, the General Assembly, and the Office of Management and Budget.

BDO USA, P.C.

Wilmington, DE October 11, 2023



STATE OF DELAWARE DEPARTMENT OF HEALTH AND SOCIAL SERVICES DIVISION OF MEDICALD AND MEDICAL ASSISTANCE ANNUAL DISPROPORTIONATE SHARE HOSPITAL REPORT PERIOD FROM JULY 1, 2019 TO JUNE 30, 2020

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Hospital Name	Estimated Hospital- Specific DSH L	Medicaid IP Utilization Rate	Low- Medicaid IP Income Defined I Utilization Utilization Qualifica Rate Rate Criteria	JSH tion	Regular IP/OP Medicaid FFS Basic Rate Payments	Supplemer Enhanced IP/OP MedicaidMedicaid MCO Payments Payments	Supplemental/ Enhanced IP/OP Medicaid Payments	insharee #10P Total Medicald Cost of Total Medicald Uninsured educated Properated Properated (prop Care - Medicald Processes Payments Payments Plane Prop Services Care	Total Cost of Total Care - Medicaid Uncon IP/OP Services Care	Total Cost of Total Medicaid Uninsured Care - Medicaid Uncompensated IP/OP IP/OP Services Care Revenue	T Uninsured A IP/OP S. Revenue P.	Total Applicable T Section 1011 IF	Total Total Cost of IP/OP Section 1011 IIP/OP Care for Uncompensated Payments the Uninsured Care Cost	Total Uninsured IP/OP Uncompensated Care Cost	Total Annual Uncompensated Care Costs	Disproportionate Share Hospital Payments	Medicaid Provider Number	Medicare Provider Number	Total Hospital Cost
St. Francis Hospital (2)	\$ 7,924,683	32.30%	50.44%	(1)	5 2,779,827	\$ 42,572,331	. s	\$ 45,352,158	\$ 43,664,985	\$ (1,687,173)	\$ 361,464	s .	9,973,320	9,973,320 \$ 9,611,856	\$ 7,924,683	\$ 7,924,683	7,924,683 1295738896	9 08-0003	\$ 164,816,429
Institutes for Mental Disease																			
Delaware Psychiatric Center, as filed (4)	\$ 26,462,816	32.05%	67.43%	(3)	\$ 3,493,639	. \$	- \$	\$ 3,493,639	\$ 9,703,943	\$ 6,210,304	\$ 160,245	\$ - \$	\$ 20,412,757 \$	\$ 20,252,512	\$ 26,462,816	\$ 3,493,639	3,493,639 1356482970	08-4001	\$ 42,544,299
Delaware Psychiatric Center, as adjusted (5)	\$ 26,975,371 31.10%		88.38%	(3)	\$ 3,493,639	. \$. \$	\$ 3,493,639	\$ 3,493,639 \$ 9,476,274 \$	\$ 5,982,635 \$ 160,245	\$ 160,245	\$ - S	5 20,832,491	\$ 20,832,491 \$ 20,992,736	\$ 26,975,371	\$	3,493,639 1356482970	08-4001	\$ 42,544,299

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State defined Disproportionate Stare Hospital criteria, Acute General Care Hospitals:

- Comply with requirements of Social Security A.5 Section (72.0) and (6).

- En any Comply with requirements of Social Security A.5 Section (72.0) and (70.0) and (70.0) and (70.0) and (70.0) and (70.0) and (70.0) and provides observic services at all facility to the general population

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Independent Accountant's Report on Internal Control Over Financial Reporting and on Compliance and Other Matters Based on an Examination Performed in Accordance With Government Auditing Standards

State of Delaware Department of Health and Social Services Division of Medicaid and Medical Assistance Lewis Building Herman Holloway Campus 1901 N. DuPont Highway New Castle, DE 19720

We have examined management's assertion that the State of Delaware, Department of Health and Social Services, Division of Medicaid and Medical Assistance, Disproportionate Share Hospital Payments Program (the "Program") for the period from July 1, 2019 to June 30, 2020, complies with the six verifications required by the Code of Federal Regulations - 42 CFR, Parts 447 and 455 and met the requirements of the State of Delaware's Medicaid State Plan Section 4.19A (the "Requirements"). We conducted our examination in accordance with attestation standards established by the American Institute of Certified Public Accountants and the standards applicable to financial examinations contained in *Government Auditing Standards*, issued by the Comptroller General of the United States of America and have issued our report thereon dated October 11, 2023.

Report on Internal Control Over Financial Reporting

In planning and performing our examination, we considered the Program's internal control over financial reporting (internal control) as a basis for designing examination procedures that are appropriate in the circumstances for the purpose of expressing our opinions on management's assertions, but not for the purpose of expressing an opinion on the effectiveness of the Program's internal control. Accordingly, we do not express an opinion on the effectiveness of the Program's internal control.

A deficiency in internal control exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct, misstatements on a timely basis. A material weakness is a deficiency, or a combination of deficiencies, in internal control such that there is a reasonable possibility that a material misstatement will not be prevented or detected and corrected on a timely basis. A significant deficiency is a deficiency, or a combination of deficiencies, in internal control that is less severe than a material weakness, yet important enough to merit attention by those charged with governance.

Our consideration of internal control was for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control that might be material weaknesses or significant deficiencies and therefore, material weaknesses or significant deficiencies may exist that were not identified. We did identify a

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deficiency in internal control, described in the accompanying Schedule of Findings and Responses as item 2020-001 that we consider to be a control deficiency.

Report on Compliance and Other Matters

As part of obtaining reasonable assurance about whether the Program's financial reports are free from material misstatement, we performed tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements, noncompliance with which could have a direct and material effect on the determination of the reported amounts. However, providing an opinion on compliance with those provisions was not an objective of our examination, and accordingly, we do not express such an opinion. The results of our tests disclosed an instance of noncompliance that is required to be reported under Government Auditing Standards and which is described in the accompanying Schedule of Findings and Responses as item 2020-001.

Program's Response to Findings

Government Auditing Standards requires the auditor to perform limited procedures on the Program's response to the findings identified in our examination and described in the accompanying schedule of findings and responses. The Program's response was not subjected to the other auditing procedures applied in the examination and, accordingly, we express no opinion on the response.

Purpose of This Report

The purpose of this report is solely to describe the scope of our testing of internal control and compliance and the results of that testing, and not to provide an opinion on the effectiveness of the Program's internal control or on compliance. This report is an integral part of an examination performed in accordance with *Government Auditing Standards* in considering the Program's internal control and compliance. This report is intended solely for the information and use of the State of Delaware Office of Auditor of Accounts, DHSS, Division of Medicaid and Medical Assistance, and is not intended to be and should not be used by anyone other than the specified parties. However, under 29 Del. C. §10002, this report is public record and its distribution is not limited. This report, as required by statute, was provided to the Office of the Governor, Office of the Controller General, the Office of the Attorney General, the General Assembly, and the Office of Management and Budget.

BDO USA, P.C.

October 11, 2023

State of Delaware, Department of Health and Social Services, Division of Medicaid and Medical Assistance, Disproportionate Share Hospital Payments Program

Schedule of Findings and Responses June 30, 2020

CURRENT YEAR CONDITIONS

CONDITION 2020-001

Condition: During testing of patient eligibility for the Delaware Psychiatric Center ("DPC"), we

noted that the report used to calculate the Medicaid inpatient days contained patients that were not present at the facility during the time period covered by the

report and annual inpatient days were understated.

Criteria: Only uncompensated care costs of furnishing inpatient and outpatient hospital

services to Medicaid eligible individuals, less the amount paid by the State under the non-disproportionate share hospital payment provisions of the State Plan, and individuals with no third party coverage, less the amount of payments made by these patients, should be included in the calculation of the hospital-specific disproportionate share payment limit, as described in Section 1923(g)(1)(A) of the

Social Security Act.

Cause: The report used by DPC to calculate Medicaid inpatient days contained patients that

were not present at the facility during the time period covered by the report. DPC management was unable to determine the cause of this error, and manually

reconstructed the report at our request.

Effect: The resulting difference was a decrease in Medicaid bed days from 9,076 as

originally reported to 8,863 as corrected and an increase in total annual inpatient days from 28,321 as originally reported to 28,501 as corrected. This caused a decrease in the utilization rate from 32.05% as reported to 31.10%, and an increase in UCC from \$26.5 million to \$27.0 million. As the adjusted amount of UCC was still

greater than the amount received, no adjustment was proposed.

Suggestion: Facility management should ensure that all data used to prepare the report is

accurate and appropriate.

Management's

Response: Management will review processes and procedures to ensure that records are

properly maintained and reported.

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State of Delaware, Department of Health and Social Services, Division of Medicaid and Medical Assistance, Disproportionate Share Hospital Payments Program

Schedule of Findings and Responses June 30, 2020

PRIOR YEAR CONDITIONS

CONDITION 2019-001

Condition: As a result of our testing, it was determined that the Delaware Psychiatric Center (DPC)

submitted the Annual Disproportionate Share Hospital Report for a six-month period covering July 1, 2018 through December 31, 2018 and therefore was not complete and accurate as it did not contain the data for its complete fiscal year ended June 30, 2019. The adjusted amount of UCC for the fiscal year ended was greater than the amount for the

six-month period and therefore no adjustment was proposed.

Criteria: Under the Delaware Medicaid Program, a hospital is required to submit a Medicaid

Disproportionate Share Report to the Delaware Division of Medicaid and Medical Assistance

(DMMA) for the entire fiscal year.

Cause: DPC management was unable to determine the cause of this error and provided the data

for the period July 1, 2018 through June 30, 2019 at our request.

Effect: As the adjusted amount of UCC was still greater than the amount received, no adjustment

was proposed.

Suggestion: Facility management should ensure that the report submitted to DMMA covers the entire

fiscal year and is complete and accurate.

Management's

Response: None provided.

CONDITION 2019-002

Condition: St. Francis Hospital (SFH) was unable to provide adequate support for three of the forty

samples selected related to expenditure testing, for twenty-two of the forty samples selected related to payroll testing, and for eight of the forty samples selected related to

fixed asset testing.

Criteria: CMS-2198-F, "General DSH Audit and Reporting Protocol", requires that Disproportionate

Share Hospitals provide the State with specific revenue and cost data, including backup documentation, which an independent auditor may use to examine the required report. The Disproportionate Share Hospital Payments Report should be supported by all necessary

schedules and documentation.

Cause: SFH did not maintain records to support the reporting requirements.

Effect: The facility was unable to substantiate the amounts reported on the Disproportionate Share

Hospital Payments Program Report submitted to the State. There was no way to adequately support the uncompensated care costs reported. Consequently, BDO was unable to determine if the uncompensated costs were appropriately reported. The facility

is deemed to be out of compliance with the reporting guidance and requirements.

State of Delaware, Department of Health and Social Services, Division of Medicaid and Medical Assistance, Disproportionate Share Hospital Payments Program

Schedule of Findings and Responses June 30, 2020

Suggestion: SFH should carefully maintain records in order to substantiate amounts reported.

Management's

Response: Management will review processes and procedures to ensure that records are properly

maintained.

CURRENT STATUS OF PRIOR YEAR CONDITION

The conditions have been corrected as of June 30, 2020.

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