Examination of Manor Care of Wilmington Long-Term Healthcare Facility

Medicaid Cost Report and Nursing Wage Survey

June 30, 2016



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Independent Accountant's Report

State of Delaware
Office of Auditor of Accounts
Department of Health & Social Services
Division of Social Services Medicaid
Dover, Delaware

We have examined management's assertions that Manor Care of Wilmington DE, LLC (the "Facility") has complied with federal requirements (42 CRF 447.253 and 483 Subpart B) and state requirements (Title XIX Delaware Medicaid State Plan, Attachment 4.19D), as applicable, relative to the Facility's fiscal records of the Department of Health and Social Services ("DHSS"), Division of Social Services, Medicaid Long-Term Care Facilities' Statement of Reimbursement Costs for Skilled and Intermediate Care Nursing Facilities - Title XIX and Nursing Wage Survey ("Statement" and "Survey", respectively) for the fiscal year ended June 30, 2016. The Facility's management is responsible for the assertions. Our responsibility is to express an opinion on the assertions based on our examination.

Our examination was conducted in accordance with attestation standards established by the American Institute of Certified Public Accountants and United States Government Accountability Office, *Government Auditing Standards* and accordingly included examining, on a test basis, evidence supporting management's assertions and performing such other procedures as we considered necessary in the circumstances. We believe that our examination provides a reasonable basis for our opinion.

In our opinion, except for the items listed as adjustments on the accompanying Schedule of Adjustments on pages 4-7, management's assertions referred to above are fairly stated, in all material respects, based on the federal requirements (42 CRF 447.253 and 483 Subpart B) and state requirements (Title XIX Delaware Medicaid State Plan, Attachment 4.19D).

In accordance with *Government Auditing Standards*, we also issued our report dated August 6, 2020 on our consideration of the Facility's internal control over reporting for the Statement and Survey and our tests of its compliance with certain provisions of laws, regulations, contracts and grants. The purpose of that report is to describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing, and not to provide an opinion on internal control over financial reporting and compliance. That report is an integral part of an examination performed in accordance with *Government Auditing Standards* and should be considered in assessing the results of our examination.



This report is intended solely for the information and use of the Office of Auditor of Accounts of the State of Delaware, the Department of Health and Social Services of the State of Delaware, the Board of Directors and management of the Facility, Office of the Governor, Office of the Controller General, Office of the Attorney General, Office of Management and Budget, Office of the State Treasurer and the Department of Finance. However, under 29 Del. C., Section 10002, this report is available to the public and its distribution is not limited.

August 6, 2020

BDO USA, LLP

Schedule of Adjustments to the Statement of Reimbursement Cost for Skilled and Intermediate Care Nursing Facilities - Title XIX and the Nursing Wage Survey

Year ended June 30, 2016

				As Filed	Examination Adjustments No. Amount		Adjusted	Adjusted Cost Note
	<u>Description</u>	<u>Page</u>	<u>Line</u>	Amounts			<u>Amounts</u>	Per Day Ref.
PART I - COST REPORT TRIAL BALANCE AND ADJUSTMENTS								
Primai	ry Patient Care Costs (lines 1-5)							
	Nursing Staff Salaries Agency Costs Staff Nurse	2 2	1a 1b	\$ - 3,864,230		\$ -	\$ - 3,864,230	
	Staff Halse	-	15	3,864,230	-		3,864,230	
	Nursing Staff Benefits	2	2	555,323		-	555,323	
	_	2				-		
	Nursing Training Salaries		3	73,123		•	73,123	
	Other	2	4	84,748	=	<u> </u>	84,748	
	Subtotal - Primary Patient Care Costs	2	5	4,577,424		-	4,577,424	\$ 106.24
Second	lary Patient Care Costs (lines 6-14)							
	Clinical Consultants	2	6	7,222		-	7,222	
	Social Services	2	7	102,071			102,071	
	Employee Benefits	2	8	16,334		-	16,334	
	Raw Food	2	9	278,233		-	278,233	
	Medical Supplies	2	10	246,467		-	246,467	
	Pharmacy (non Rx)	2	11	51,310		-	51,310	
	Other	2	12	33	_	-	33	
	Subtotal - Secondary Patient Care Costs	2	14	701,670		-	701,670	16.29
Suppoi	rt Service Costs (lines 15-22)							
	Dietary	2	15	408,471		-	408,471	
	Operation and Maintenance of Facility	2	16	332,530	1	(21,000)	311,530	ADJ-1
	Housekeeping	2	17	204,760		-	204,760	
	Laundry & Linen	2	18	102,942		-	102,942	
	Patient Recreation	2	19	100,649		-	100,649	
	Employee Benefits	2	20	82,486		-	82,486	
	Other	2	21	168	-		168	
	Subtotal - Support Service Costs	2	22	1,232,006		(21,000)	1,211,006	28.11

Schedule of Adjustments to the Statement of Reimbursement Cost for Skilled and Intermediate Care Nursing Facilities - Title XIX and the Nursing Wage Survey, continued

Year ended June 30, 2016

			As Filed	Examination Adjustments		Adjusted	Adjusted Cost	Note
<u>Description</u>	<u>Page</u>	<u>Line</u>	Amounts	No.	Amount	Amounts	Per Day	Ref.
Administrative & Routine Costs (lines 23-32)								
Owner/Executive Director Salary	2	23	142,727		-	142,727		
Medical and Nursing Director Salary	2	24	207,168		-	207,168		
Other Administrative Salaries	2	25	587,070		-	587,070		
Employee Benefits	2	26	102,915		-	102,915		
Medical Records	2	27	1,055		-	1,055		
Training	2	28	-		-	-		
Interest - Working Capital	2	29	-		-	-		
Home Office - Admin	2	30	363,242		-	363,242		
Other	2	31	551,744		-	551,744		
Quality Assessment/Provider Tax	2	31A		_	<u> </u>	-		
Subtotal - Administrative & Routine Costs	2	32	1,955,921		-	1,955,921	45.40	
Capital Costs (lines 33-39)								
Lease Costs	3	33	56,510		-	56,510		
Interest - Mortgage	3	34	700,921		-	700,921		
Property Taxes	3	35	114,182		-	114,182		
Depreciation	3	36	322,155	1	700	322,855		ADJ-1
Home Office Capital	3	37	18,316		-	18,316		
Other	3	38	4,397	_	<u> </u>	4,397		
Subtotal - Capital Costs	3	39	1,216,481	_	700	1,217,181	28.25	
SUBTOTAL (lines 1-39)	3	40	9,683,502		(20,300)	9,663,202	224.28	

Schedule of Adjustments to the Statement of Reimbursement Cost for Skilled and Intermediate Care Nursing Facilities - Title XIX and the Nursing Wage Survey, continued

Year ended June 30, 2016

				As Filed	Examination Adjustments		Adjusted	Adjusted Cost	Note
	<u>Description</u>	<u>Page</u>	<u>Line</u>	Amounts	No.	Amount	Amounts	Per Day	Ref.
Ancillary Costs (lines 41-49)									
	Laboratory	3	41	62,008		-	62,008		
	X-Rays	3	42	73,024		-	73,024		
	Physical Therapy	3	43	671,614		-	671,614		
	Occupational Therapy	3	44	595,744		-	595,744		
	Speech Therapy	3	45	118,183		-	118,183		
	Pharmacy (Rx)	3	46	599,183		-	599,183		
	Oxygen	3	47	23,450		-	23,450		
	Other	3	48						
	Subtotal - Ancillary Costs	3	49	2,143,206		-	2,143,206	49.74	
Other Costs (lines 50-52)									
	Gift, Beauty Shop, etc.	3	50	13,236		-	13,236		
	Util. Review	3	51						
	Subtotal - Other Costs	3	52	13,236			13,236	0.31	
TOTAL	_ COSTS	3	53	\$ 11,839,944		\$ (20,300)	\$ 11,819,644	\$ 274.33	
PART	II - COST REPORT PATIENT DAYS								
	Total Beds	6	1, 3	138		-	138		
	Total Bed Days Available	6	4	50,508		-	50,508		
	Medicaid Patient Days Medicare Patient Days Private Pay Patient Days Other Days Total Census Days	6 6 6 6	5D 5F 5G,H 5I 5J	22,476 12,364 4,813 3,455 43,108	K-1 K-1 K-1 K-1	(574) 792 81 (322) (23)	21,902 13,156 4,894 3,133 43,085		
	90% Minimum Census Threshold	6		45,457		-	45,457		

Schedule of Adjustments to the Statement of Reimbursement Cost for Skilled and Intermediate Care Nursing Facilities - Title XIX and the Nursing Wage Survey, continued

Year ended June 30, 2016

				As Filed		amination justments	Adjusted	
	<u>Description</u>	<u>Page</u>	<u>Line</u>	<u>Amounts</u>	<u>No.</u>	<u>Amount</u>	<u>Amounts</u>	
PART II	I - NURSING WAGE SURVEY							
II-B	All Remaining Nursing Staff							
	CNAs - Total Payroll	3	В	53,288	NWS-1	153	53,441	
	CNAs - Total Hours	3	В	3,708	NWS-1	13	3,721	

PART IV - DETAILED EXPLANATION OF ADJUSTMENTS

ADJ-1 To reclassify deposit on capital asset and record related depreciation expense.

K-1 To adjust Census data to agree to supporting documentation.

NWS-1 To adjust to agree to supporting documentation.



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Independent Accountant's Report on Internal Control Over Financial Reporting and on Compliance and Other Matters Based on an Examination of Financial Statements Performed in Accordance With Government Auditing Standards

State of Delaware
Office of Auditor of Accounts
Department of Health & Social Services
Division of Social Services Medicaid
Dover, Delaware

We have examined management's assertions that Manor Care of Wilmington DE, LLC (the "Facility") has complied with federal requirements (42 CRF 447.253 and 483 Subpart B) and state requirements (Title XIX Delaware Medicaid State Plan, Attachment 4.19D), as applicable, relative to the Facility's fiscal records of the Department of Health and Social Services (DHSS), Division of Social Services, Medicaid Long-Term Care Facilities' Statement of Reimbursement Costs for Skilled and Intermediate Care Nursing Facilities - Title XIX and Nursing Wage Survey ("Statement" and "Survey", respectively) for the fiscal year ended June 30, 2016, and have issued our report thereon dated August 6, 2020. We conducted our examination in accordance with attestation standards established by the American Institute of Certified Public Accountants and the standards applicable to financial examinations contained in *Government Auditing Standards*, issued by the Comptroller General of the United States of America.

Internal Control Over Reporting

In planning and performing our examination, we considered the Facility's internal control over financial reporting in order to determine our examination procedures for the purpose of expressing our opinions on management's assertions, but not for the purposes of expressing an opinion on the effectiveness of the Facility's internal control over financial reporting. Accordingly, we do not express an opinion on the effectiveness of the Facility's internal control over financial reporting.

A deficiency in internal control exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent or detect and correct misstatements on a timely basis. A material weakness is a deficiency or combination of deficiencies in internal control, such that there is a reasonable possibility that a material misstatement of the Statement or Survey will not be prevented, or detected and corrected on a timely basis. A significant deficiency is a deficiency, or a combination of deficiencies, in internal control that is less severe than a material weakness, yet important enough to merit attention by those charged with governance.



Our consideration of internal control over financial reporting was for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control over financial reporting that might be deficiencies, significant deficiencies or material weaknesses. We did not identify any deficiencies in internal control over financial reporting that we consider to be material weaknesses, as defined above.

Compliance and Other Matters

As part of obtaining reasonable assurance about whether the Facility's Statement and Survey are free of material misstatement, we performed tests of its compliance with certain provisions of laws, regulations, contracts and grant agreements, noncompliance with which could have a direct and material effect on the determination of reported amounts. However, providing an opinion on compliance with those provisions was not an objective of our examination, and accordingly, we do not express such an opinion. The results of our tests disclosed no instances of noncompliance that are required to be reported under *Government Auditing Standards*.

Purpose of this Report

The purpose of this report is solely to describe the scope of our testing of internal control and compliance and the results of that testing, and not to provide an opinion on the effectiveness of the Facility's internal control or on compliance. This report is an integral part of an examination performed in accordance with *Government Auditing Standards* in considering the Facility's internal control and compliance. Accordingly, this communication is not suitable for any other purpose.

This report is intended solely for the information and use of the Office of Auditor of Accounts of the State of Delaware, the Department of Health and Social Services of the State of Delaware, the Board of Directors and management of the Facility, Office of the Governor, Office of the Controller General, Office of the Attorney General, Office of Management and Budget, Office of the State Treasurer, and the Department of Finance. However, under 29 Del. C., Section 10002, this report is available to the public and its distribution is not limited.

BOO USA, LLP

August 6, 2020

Schedule of Findings and Responses

June 30, 2016

CURRENT YEAR CONDITIONS

NONE.