# HARRISON SENIOR LIVING - GEORGETOWN

Examination Report Medicaid Cost Report and Nursing Wage Survey

June 30, 2012

Report Issued: September 16, 2014





## HARRISON SENIOR LIVING - GEORGETOWN

## Contents

Independent Accountants' Report	2-3
Schedule of Adjustments to the Statement of Reimbursement Cost for Skilled and Intermediate Care Nursing Facilities - Title XIX and the Nursing Wage Survey	4-7
Independent Accountants' Report on Internal Control Over Financial Reporting and on Compliance and Other Matters Based on an Examination of Financial Statements Performed in Accordance With Government Auditing Standards	8-9
Schedule of Findings and Responses	10





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#### Independent Accountants' Report

State of Delaware Office of Auditor of Accounts Department of Health & Social Services Division of Social Services Medicaid Dover, Delaware

We have examined management's assertions that Harrison Senior Living - Georgetown (the "Facility") has complied with federal requirements (42 CRF 447.253 and 483 Subpart B) and state requirements (Title XIX Delaware Medicaid State Plan, Attachment 4.19D), as applicable, relative to the Facility's fiscal records of the Department of Health and Social Services (DHSS), Division of Social Services, Medicaid Long-Term Care Facilities' Statement of Reimbursement Costs for Skilled and Intermediate Care Nursing Facilities - Title XIX and Nursing Wage Survey ("Statement" and "Survey", respectively) for the fiscal year ended June 30, 2012. The Facility's management is responsible for the assertions. Our responsibility is to express an opinion on the assertions based on our examination.

Our examination was conducted in accordance with attestation standards established by the American Institute of Certified Public Accountants and United States Government Accountability Office, Government Auditing Standards and, accordingly, included examining, on a test basis, evidence supporting management's assertions and performing such other tests as we considered necessary in the circumstances. We believe that our examination provides a reasonable basis for our opinion.

In our opinion, except for the items listed as adjustments on the accompanying Schedule of Adjustments on pages 4-7, management's assertions referred to above are fairly stated, in all material respects, based on the federal requirements (42 CRF 447.253 and 483 Subpart B) and state requirements (Title XIX Delaware Medicaid State Plan, Attachment 4.19D).

In accordance with Government Auditing Standards, we also issued our report dated September 15, 2014, on our consideration of the Facility's internal control over reporting for the Statement and Survey and our tests of its compliance with certain provisions of laws, regulations, contracts and grants. The purpose of that report is to describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing, and not to provide an opinion on internal control over financial reporting and compliance. That report is an integral part of an examination performed in accordance with Government Auditing Standards and should be considered in assessing the results of our examination.



This report is intended solely for the information and use of the Office of Auditor of Accounts of the State of Delaware, the Department of Health and Social Services of the State of Delaware, the Board of Directors and management of the Facility, Office of the Governor, Office of the Controller General, Office of the Attorney General, Office of Management and Budget, Office of the State Treasurer, and the Department of Finance. However, under 29 Del. C., Section 10002, this report is available to the public and its distribution is not limited.

BOO USA, LLP

September 15, 2014

Schedule of Adjustments to the Statement of Reimbursement Cost for Skilled and Intermediate

Care Nursing Facilities - Title XIX and the Nursing Wage Survey

Year ended June 30, 2012

			As Filed		mination estments	Adjusted	Adjusted Cost	Note
<u>Description</u>	<u>Page</u>	<u>Line</u>	<u>Amounts</u>	<u>No.</u>	<u>Amount</u>	<u>Amounts</u>	Per Day	Ref.
PART I - COST REPORT TRIAL BALANCE AN	ID ADJUSTMENTS							
Primary Patient Care Costs (lines 1-5)								
Nursing Staff Salaries Agency Costs Staff Nurse	2 2	1a 1b	\$ 12,344 3,139,564 3,151,908	\$	- - -	\$ 12,344 3,139,564 3,151,908		
Nursing Staff Benefits	2	2	620,402		-	620,402		
Nursing Training Salaries	2	3	19,080		-	19,080		
Other	2	4	48,558		(42,509)	6,049		0-1
Subtotal - Primary Patient Care C	costs 2	5	3,839,948		(42,509)	3,797,439	\$ 98.53	
Secondary Patient Care Costs (lines 6-14	)							
Clinical Consultants	2	6	11,000		-	11,000		
Social Services	2	7	108,915		-	108,915		
Employee Benefits	2	8	21,136		-	21,136		
Raw Food	2	9	250,425		-	250,425		
Medical Supplies	2	10	196,250			196,250		
Pharmacy	2	11	29,856		-	29,856		
Other - Allowable Ancillary	2	12	25,514			25,514		
Subtotal - Secondary Patient Care	e Costs 2	14	643,096		-	643,096	16.69	
Support Service Costs (lines 15-22)								
Dietary	2	15	374,106		-	374,106		
Operation and Maintenance of Fac	ility 2	16	427,726		34,573	462,299		0-1
Housekeeping	2	17	185,765		-	185,765		
Laundry & Linen	2	18	114,797		-	114,797		
Patient Recreation	2	19	159,799		-	159,799		
Employee Benefits	2	20	144,022		-	144,022		
Other	2	21			_			
Subtotal - Support Service Costs	2	22	1,406,215		34,573	1,440,788	37.38	

Schedule of Adjustments to the Statement of Reimbursement Cost for Skilled and Intermediate Care Nursing Facilities - Title XIX and the Nursing Wage Survey, continued

Year ended June 30, 2012

		As Filed	Examination Adjustments	Adjusted	Adjusted Cost	Note	
<u>Description</u>	<u>Page</u>	<u>Line</u>	<u>Amounts</u>	No. Amount	<u>Amounts</u>	Per Day	Ref.
Administrative & Routine Costs (lines 23-32)							
Owner/Executive Director Salary	2	23	98,609	-	98,609		
Medical and Nursing Director Salary	2	24	196,294	-	196,294		
Other Administrative Salaries	2	25	392,897		392,897		
Employee Benefits	2	26	125,562	-	125,562		
Medical Records	2	27	2,545	-	2,545		
Training	2	28	372	-	372		
Interest - Working Capital	2	29	-	-	-		
Home Office - Admin	3	30	383,241	-	383,241		
Other	3	31	373,286	7,936	381,222		0-1
Subtotal - Administrative & Routine Costs	3	32	1,572,806	7,936	1,580,742	41.02	
Capital Costs (lines 33-39)							
Lease Costs	3	33	4,360	-	4,360		
Interest - Mortgage	3	34	242,108	-	242,108		
Property Taxes	3	35	69,276	-	69,276		
Depreciation	3	36	119,668	-	119,668		
Home Office Capital	3	37	32,191	-	32,191		
Other	3	38	9,587		9,587		
Subtotal - Capital Costs	3	39	477,190		477,190	12.38	
SUBTOTAL (lines 1-39)	3	40	7,939,255	-	7,939,255	205.99	

Schedule of Adjustments to the Statement of Reimbursement Cost for Skilled and Intermediate Care Nursing Facilities - Title XIX and the Nursing Wage Survey, continued

Year ended June 30, 2012

	As Filed		Examination Adjustments		Adjusted	Adjusted Cost	Note		
	<u>Description</u>	<u>Page</u>	<u>Line</u>	<u>Amounts</u>	No.	Amount	<u>Amounts</u>	Per Day	Ref.
Ancillary Costs - (I	lines 41-49)								
Laboratory	,	3	41	19,502		-	19,502		
X-Rays		3	42	25,262		-	25,262		
Physical Th	nerapy	3	43	321,540		-	321,540		
Occupation	nal Therapy	3	44	217,317		-	217,317		
Speech The	erapy	3	45	87,846		-	87,846		
Pharmacy	(Rx)	3	46	174,687		-	174,687		
Oxygen		3	47	-		-	-		
Non Allowa	able Expenses	3	48	713			713		
Subtotal -	Ancillary Costs	3	49	846,867		-	846,867	21.97	
Other Costs - (line	s 50-52)								
Gift, Beau	ty Shop, etc.	3	50	28,028		-	28,028		
Util. Revie	w	3	51						
Subtotal C	other Costs	3	52	28,028		<u>-</u>	28,028	0.73	
TOTAL COSTS		3	53	\$ 8,814,150	\$	-	\$ 8,814,150	\$ 228.69	
PART II - COST REP	ORT PATIENT DAYS								
Total beds Total bed	days available	6 6	1, 3 4	139 42,624		-	139 42,624		
Medicare F		6 6 6 6	5A 5B 5C 5D 5E	25,588 4,622 8,270 60 38,540	_	- - - - -	25,588 4,622 8,270 60 38,540		
90% minim	um census threshold	6		38,362		-	38,362		

Schedule of Adjustments to the Statement of Reimbursement Cost for Skilled and Intermediate Care Nursing Facilities - Title XIX and the Nursing Wage Survey, continued

Year ended June 30, 2012

			As Filed	Examination Adjustments		Adjusted	Note	
<u>Description</u>	<u>Page</u>	<u>Line</u>	<u>Amounts</u>	No.	<u>Amount</u>	<u>Amounts</u>	Ref.	

#### PART III - NURSING WAGE SURVEY

No adjustments.

#### PART IV - DETAILED EXPLANATION OF ADJUSTMENTS

O-1 To reclassify uniforms, small equipment, and other miscellaneous costs out of Line 4. Per the cost report instructions, Line 4 includes "all other costs associated with nursing staff providing basic medical care for nursing home patients", and these items do not meet that criteria.





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Independent Accountants' Report on Internal Control Over Financial Reporting and on Compliance and Other Matters Based on an Examination of Financial Statements Performed in Accordance With *Government Auditing Standards* 

State of Delaware
Office of Auditor of Accounts
Department of Health & Social Services
Division of Social Services Medicaid
Dover, Delaware

We have examined management's assertions that Harrison Senior Living - Georgetown (the "Facility") has complied with federal requirements (42 CRF 447.253 and 483 Subpart B) and state requirements (Title XIX Delaware Medicaid State Plan, Attachment 4.19D), as applicable, relative to the Facility's fiscal records of the Department of Health and Social Services (DHSS), Division of Social Services, Medicaid Long-Term Care Facilities' Statement of Reimbursement Costs for Skilled and Intermediate Care Nursing Facilities - Title XIX and Nursing Wage Survey ("Statement" and "Survey", respectively) for the fiscal year ended June 30, 2012, and have issued our report thereon dated September 15, 2014, which was qualified due to the required adjustments reported in the Schedule of Adjustments accompanying it. We conducted our examination in accordance with attestation standards established by the American Institute of Certified Public Accountants and the standards applicable to financial examinations contained in *Government Auditing Standards*, issued by the Comptroller General of the United States of America.

#### **Internal Control Over Reporting**

Management of the Facility is responsible for establishing and maintaining effective internal control over financial reporting. In planning and performing our examination, we considered the Facility's internal control over financial reporting in order to determine our examination procedures for the purpose of expressing our opinions on management's assertions, but not for the purposes of expressing an opinion on the effectiveness of the Facility's internal control over financial reporting. Accordingly, we do not express an opinion on the effectiveness of the Facility's internal control over financial reporting.

A deficiency in internal control exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct misstatements on a timely basis. A material weakness is a deficiency or combination of deficiencies in internal control, such that there is a reasonable possibility that a material misstatement of the Statement and/or Survey will not be prevented, or detected and corrected on a timely basis.



Our consideration of internal control over financial reporting was for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control over financial reporting that might be deficiencies, significant deficiencies or material weaknesses. We did not identify any deficiencies in internal control over financial reporting that we consider to be material weaknesses, as defined above.

#### **Compliance and Other Matters**

As part of obtaining reasonable assurance about whether the Facility's Statement and Survey are free of material misstatement, we performed tests of its compliance with certain provisions of laws, regulations, contracts and grant agreements, noncompliance with which could have a direct and material effect on the determination of reported amounts. However, providing an opinion on compliance with those provisions was not an objective of our examination, and accordingly, we do not express such an opinion. The results of our tests and those of the other auditors disclosed an instance of noncompliance or other matters that is required to be reported under Government Auditing Standards and which is described in the accompanying Schedule of Findings and Responses as item 12-01.

We noted certain matters that we reported to management of the Facility in a separate letter dated September 15, 2014.

This report is intended solely for the information and use of the Office of Auditor of Accounts of the State of Delaware, the Department of Health and Social Services of the State of Delaware, the Board of Directors and management of the Facility, Office of the Governor, Office of the Controller General, Office of the Attorney General, Office of Management and Budget, Office of the State Treasurer, and the Department of Finance. However, under 29 Del. C., Section 10002, this report is available to the public and its distribution is not limited.

BOO USA, LLP

September 15, 2014

#### HARRISON SENIOR LIVING - GEORGETOWN

## Schedule of Findings and Responses

June 30, 2012

#### **CURRENT YEAR CONDITIONS**

#### CONDITION 12-01

Condition: During testing of payroll and employee records, nine out of forty items selected for

testing had both overtime and shift differential hours. For these nine items, the overtime rate was not calculated in accordance with the Fair Labor Standards Act

("FLSA").

Criteria: Overtime pay for non-exempt employees is to be computed in accordance with the

FLSA. Under the FLSA, overtime pay is determined by multiplying the employee's "straight time of pay" by all overtime hours worked PLUS one-half of the employee's

"hourly regular rate of pay" times all overtime hours worked (5 CFR part 551).

The "hourly regular rate of pay" is calculated by dividing the total amount of pay

earned, including shift differentials, by the total number of hours worked.

Cause: The Facility did not use the prescribed method when calculating overtime pay rates.

The Facility calculated overtime pay by multiplying the employee's "straight time of pay" by 1.5, adding the related shift differential, and then multiplying by overtime

hours worked.

Effect: The amount of payroll tested was \$48,832.49, and overtime paid for the nine items was \$3,230. Had the Facility calculated overtime under the FLSA guidelines,

overtime pay would have been \$3,049, or a difference of \$181 (0.3% and 5% of payroll tested and overtime tested, respectively). The difference is clearly trivial, and as the amount paid was properly reported on the cost report, no adjustment was

proposed.

For the period under examination, the Facility paid an overtime rate greater than what would have been calculated under the FLSA. However, the risk is present that

using a calculation other than the prescribed guidance could result in a lower rate of

pay and the Facility would not be in compliance with the FLSA.

Suggestion: Management should review their payroll processes and procedures and ensure they

are in compliance with all federal and state regulations.

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