# Examination of Forwood Manor Long-Term Healthcare Facility

June 30, 2017



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### Independent Accountant's Report

State of Delaware
Office of Auditor of Accounts
Department of Health & Social Services
Division of Social Services Medicaid
Dover, Delaware

We have examined management's assertions that Forwood Manor (the "Facility") has complied with federal requirements (42 CRF 447.253 and 483 Subpart B) and state requirements (Title XIX Delaware Medicaid State Plan, Attachment 4.19D), as applicable, relative to the Facility's fiscal records of the Department of Health and Social Services ("DHSS"), Division of Social Services, Medicaid Long-Term Care Facilities' Statement of Reimbursement Costs for Skilled and Intermediate Care Nursing Facilities - Title XIX and Nursing Wage Survey ("Statement" and "Survey", respectively) for the fiscal year ended June 30, 2017. The Facility's management is responsible for the assertions. Our responsibility is to express an opinion on the assertions based on our examination.

Our examination was conducted in accordance with attestation standards established by the American Institute of Certified Public Accountants and United States Government Accountability Office, *Government Auditing Standards* and accordingly included examining, on a test basis, evidence supporting management's assertions and performing such other procedures as we considered necessary in the circumstances. We believe that our examination provides a reasonable basis for our opinion.

In our opinion, except for the items listed as adjustments on the accompanying Schedule of Adjustments on pages 4-7, management's assertions referred to above are fairly stated, in all material respects, based on the federal requirements (42 CRF 447.253 and 483 Subpart B) and state requirements (Title XIX Delaware Medicaid State Plan, Attachment 4.19D).

In accordance with *Government Auditing Standards*, we also issued our report dated August 31, 2020 on our consideration of the Facility's internal control over reporting for the Statement and Survey and our tests of its compliance with certain provisions of laws, regulations, contracts and grants. The purpose of that report is to describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing, and not to provide an opinion on internal control over financial reporting and compliance. That report is an integral part of an examination performed in accordance with *Government Auditing Standards* and should be considered in assessing the results of our examination.



This report is intended solely for the information and use of the Office of Auditor of Accounts of the State of Delaware, the Department of Health and Social Services of the State of Delaware, the Board of Directors and management of the Facility, Office of the Governor, Office of the Controller General, Office of the Attorney General, Office of Management and Budget, Office of the State Treasurer and the Department of Finance. However, under 29 Del. C., Section 10002, this report is available to the public and its distribution is not limited.

BOO USA, LLP

August 31, 2020

Schedule of Adjustments to the Statement of Reimbursement Cost for Skilled and Intermediate

Care Nursing Facilities - Title XIX and the Nursing Wage Survey

Year ended June 30, 2017

	Examination As Filed <u>Adjustments</u> <u>cription</u> <u>Page Line Amounts</u> <u>No. Amoun</u>		As Filad			Adjusted	Adjusted Cost Note
<u>Description</u>			Amount	Amounts	Per Day Ref.		
PART I - COST REPORT TRIAL BALANCE AND ADJUST	TMENTS						
Primary Patient Care Costs (lines 1-5)							
Nursing Staff Salaries Agency Costs	2	1a	\$ -	:	\$ -	\$ -	
Staff Nurse	2	1b	1,925,251	_	<del>-</del>	1,925,251	
	_	_	1,925,251		-	1,925,251	
Nursing Staff Benefits	2	2	414,520		-	414,520	
Nursing Training Salaries	2	3	4,893	-		4,893	
Other	2	4	96	_	-	96	
Subtotal - Primary Patient Care Costs	2	5	2,344,760		-	2,344,760	\$ 138.02
Secondary Patient Care Costs (lines 6-14)							
Clinical Consultants	2	6	-		-	-	
Social Services	2	7	60,244			60,244	
Employee Benefits	2	8	12,157		-	12,157	
Raw Food	2	9	200,803		-	200,803	
Medical Supplies	2	10	97,066		-	97,066	
Pharmacy	2	11	14,760		-	14,760	
Other - Allowable Ancillary	2	12		_			
Subtotal - Secondary Patient Care Costs	2	14	385,030		-	385,030	22.66
Support Service Costs (lines 15-22)							
Dietary	2	15	402,953		-	402,953	
Operation and Maintenance of Facility	2	16	136,916		-	136,916	
Housekeeping	2	17	177,438		-	177,438	
Laundry & Linen	2	18	220		-	220	
Patient Recreation	2	19	118,382		-	118,382	
Employee Benefits	2	20	137,213		-	137,213	
Other	2	21	-	_			
Subtotal - Support Service Costs	2	22	973,122		-	973,122	57.28

Schedule of Adjustments to the Statement of Reimbursement Cost for Skilled and Intermediate Care Nursing Facilities - Title XIX and the Nursing Wage Survey, continued

Year ended June 30, 2017

			As Filed	Examination As Filed Adjustments		Adjusted Cost Note
<u>Description</u>	<u>Page</u>	<u>Line</u>	Amounts	No. Amount	Adjusted <u>Amounts</u>	Per Day Ref.
Administrative & Routine Costs (lines 23-32)						
Owner/Executive Director Salary	2	23	53,185	-	53,185	
Medical and Nursing Director Salary	2	24	220,510	-	220,510	
Other Administrative Salaries	2	25	299,941	-	299,941	
Employee Benefits	2	26	122,368	-	122,368	
Medical Records	2	27	3,093	-	3,093	
Training	2	28	441	-	441	
Interest - Working Capital	2	29	-	-	-	
Home Office - Admin	2	30	324,610	-	324,610	
Other	2	31	158,518	-	158,518	
Quality Assessment/Provider Tax	2	31A				
Subtotal - Administrative & Routine Costs	2	32	1,182,666	-	1,182,666	69.61
Capital Costs (lines 33-39)						
Lease Costs	3	33	4,118	-	4,118	
Interest - Mortgage	3	34	-	-	-	
Property Taxes	3	35	41,422	-	41,422	
Depreciation	3	36	105,792	-	105,792	
Home Office Capital	3	37	12,395	-	12,395	
Other	3	38	4,811		4,811	
Subtotal - Capital Costs	3	39	168,538		168,538	9.92
SUBTOTAL (lines 1-39)	3	40	5,054,116	-	5,054,116	297.49

Schedule of Adjustments to the Statement of Reimbursement Cost for Skilled and Intermediate Care Nursing Facilities - Title XIX and the Nursing Wage Survey, continued

Year ended June 30, 2017

				As Filed	Examination Adjustments		Adjusted	Adjusted Cost	Note
	<u>Description</u>	<u>Page</u>	<u>Line</u>	Amounts		Amount	<u>Amounts</u>	Per Day	Ref.
Δncill	ary Costs (lines 41-49)								
Anent									
	Laboratory	3	41	37,144		-	37,144		
	X-Rays	3	42	27,434		-	27,434		
	Physical Therapy	3	43	432,132		-	432,132		
	Occupational Therapy	3	44	311,678		-	311,678		
	Speech Therapy	3	45	103,247		-	103,247		
	Pharmacy (Rx)	3	46	233,763		-	233,763		
	Oxygen	3	47	36,241		-	36,241		
	Non Allowable Expenses	3	48	47,712		-	47,712		
	Subtotal - Ancillary Costs	3	49	1,229,351		-	1,229,351	72.36	
Other	Costs (lines 50-52)								
	Gift, Beauty Shop, etc.	3	50	8,998,717		-	8,998,717		
	Util. Review	3	51			-			
	Subtotal - Other Costs	3	52	8,998,717		-	8,998,717	529.68	
TOTA	L COSTS	3	53	\$ 15,282,184	\$	-	\$ 15,282,184	\$ 899.53	
PART	II - COST REPORT PATIENT DAYS								
	Total Beds	6	1, 3	72		-	72		
	Total Bed Days Available	6	4	26,280		-	26,280		
	Medicaid Patient Days Medicare Patient Days Private Pay Patient Days Other Days Total Census Days	6 6 6 6	5D 5F 5G,H 5I 5J	5,584 7,483 3,788 134 16,989		3 (522) (13) 532	5,587 6,961 3,775 666 16,989		K-1 K-1 K-1 K-1
	90% Minimum Census Threshold	6		23,652			23,652		
	70% Millimani Census IIII Eshlotu	U		23,032		-	23,032		

Schedule of Adjustments to the Statement of Reimbursement Cost for Skilled and Intermediate Care Nursing Facilities - Title XIX and the Nursing Wage Survey, continued

Year ended June 30, 2017

				Exa		
			As Filed	Adjustments		Adjusted
<u>Description</u>	<u>Page</u>	<u>Line</u>	<u>Amounts</u>	No.	<u>Amount</u>	<u>Amounts</u>

#### PART III - NURSING WAGE SURVEY

No adjusments.

#### PART IV - DETAILED EXPLANATION OF ADJUSTMENTS

**K-1** To adjust Census data to agree to supporting documentation.



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Independent Accountant's Report on Internal Control Over Financial Reporting and on Compliance and Other Matters Based on an Examination of Financial Statements Performed in Accordance With Government Auditing Standards

State of Delaware
Office of Auditor of Accounts
Department of Health & Social Services
Division of Social Services Medicaid
Dover, Delaware

We have examined management's assertions that Forwood Manor (the "Facility") has complied with federal requirements (42 CRF 447.253 and 483 Subpart B) and state requirements (Title XIX Delaware Medicaid State Plan, Attachment 4.19D), as applicable, relative to the Facility's fiscal records of the Department of Health and Social Services (DHSS), Division of Social Services, Medicaid Long-Term Care Facilities' Statement of Reimbursement Costs for Skilled and Intermediate Care Nursing Facilities - Title XIX and Nursing Wage Survey ("Statement" and "Survey", respectively) for the fiscal year ended June 30, 2017, and have issued our report thereon dated August 31, 2020. We conducted our examination in accordance with attestation standards established by the American Institute of Certified Public Accountants and the standards applicable to financial examinations contained in *Government Auditing Standards*, issued by the Comptroller General of the United States of America.

#### **Internal Control Over Reporting**

In planning and performing our examination, we considered the Facility's internal control over financial reporting in order to determine our examination procedures for the purpose of expressing our opinions on management's assertions, but not for the purposes of expressing an opinion on the effectiveness of the Facility's internal control over financial reporting. Accordingly, we do not express an opinion on the effectiveness of the Facility's internal control over financial reporting.

A deficiency in internal control exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent or detect and correct misstatements on a timely basis. A material weakness is a deficiency or combination of deficiencies in internal control, such that there is a reasonable possibility that a material misstatement of the Statement or Survey will not be prevented or detected and corrected on a timely basis. A significant deficiency is a deficiency, or a combination of deficiencies, in internal control that is less severe than a material weakness, yet important enough to merit attention by those charged with governance.



Our consideration of internal control over financial reporting was for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control over financial reporting that might be deficiencies, significant deficiencies or material weaknesses. We did not identify any deficiencies in internal control over financial reporting that we consider to be material weaknesses, as defined above.

#### **Compliance and Other Matters**

As part of obtaining reasonable assurance about whether the Facility's Statement and Survey are free of material misstatement, we performed tests of its compliance with certain provisions of laws, regulations, contracts and grant agreements, noncompliance with which could have a direct and material effect on the determination of reported amounts. However, providing an opinion on compliance with those provisions was not an objective of our examination, and accordingly, we do not express such an opinion. The results of our tests disclosed no instances of noncompliance that are required to be reported under *Government Auditing Standards*.

#### Purpose of this Report

The purpose of this report is solely to describe the scope of our testing of internal control and compliance and the results of that testing, and not to provide an opinion on the effectiveness of the Facility's internal control or on compliance. This report is an integral part of an examination performed in accordance with *Government Auditing Standards* in considering the Facility's internal control and compliance. Accordingly, this communication is not suitable for any other purpose.

This report is intended solely for the information and use of the Office of Auditor of Accounts of the State of Delaware, the Department of Health and Social Services of the State of Delaware, the Board of Directors and management of the Facility, Office of the Governor, Office of the Controller General, Office of the Attorney General, Office of Management and Budget, Office of the State Treasurer, and the Department of Finance. However, under 29 Del. C., Section 10002, this report is available to the public and its distribution is not limited.

BOO USA, LLP

August 31, 2020

## Schedule of Findings and Responses

June 30, 2017

## **CURRENT YEAR CONDITIONS**

NONE.